



## TERMS AND CONDITIONS

### HOW CAN I PLAY IN JUGA SECURE

To play at juga Seguro, you need to register on any of the platforms we have available, you will need to have a real balance available in your game account

### LOADS

All credit uploads are exclusively by digital means. Minimum amount to recharge balance \$1000.

We accept cryptocurrencies as a means of payment.

### WITHDRAWALS

Up to 5 withdrawals can be made per user every 24 hours. To initiate a withdrawal you must request it from our agents.

To initiate a withdrawal you must inform our agents that you wish to make a withdrawal in order to begin the process.

### REGISTRATION AGE

Minors under 18 years of age cannot register on the site.

If you know of anyone under 18 years of age who may have violated our restrictions, we ask that you inform us so that we can take appropriate action.

The company reserves the right to suspend or delete any account that it considers does not meet the requirements established in its terms and conditions.

### BONUSES AND PROMOTIONS

Our roulette is exclusive for JUGASEGURO clients.

To play you just have to enter your cell phone number and spin it and you're already participating!

All bonuses are NON-EXTRACTABLE.

Platform welcome bonuses

Our platforms have welcome bonuses. They can vary from 10% to 100% extra on your first recharge.

## **REGULATIONS**

General terms and conditions of the site

General Considerations

A bet is considered to be the agreement made between the client and JUGA SEGURO (hereinafter the Company), where the loser must fulfill its obligations. This agreement is made by taking bets from clients with respect to the rules established by the Company. The Company accepts bets on sports and other events, and has the right to invalidate any bet placed by players who have not complied with these terms and conditions.

Subscription, opening of a deposit account and betting will be permitted only to persons over 18 years of age. Customers will be responsible for verifying that their bet is valid in the country where they reside. Clients will be responsible for providing profit and loss information to their local authorities, if required.

The Company fully trusts the information given by the client at the time of subscription and is not responsible if the client provides the same erroneous information. To prevent scams and other conflicts, the Company may ask the client for personal identification (identity document, passport), in order to verify the information that the client presents at the time of subscription. The client agrees to present all the necessary documentation, if the Company requests it.

If the personal information provided by the player is not correct, the Betting Company will retain the account balance with any deposit or winnings (if any), until the client submits what is requested by the company for data verification. . As a consequence of the aforementioned, the bettor will be unable to play immediately.

The bettor is responsible for keeping his/her personal information (e-mail, address, telephone number, etc.) updated and any change in information must be transmitted to the Company immediately.

Only one account is allowed per person, IP or family home. If one or more clients attempt to create multiple accounts by placing mirror bets, in order to circumvent the Company's Risk Management system; It reserves the right to investigate the IP and physical addresses. Likewise, it will freeze the account for an indefinite period of time, until the ongoing investigation is completed.

All bets will be accepted only in accordance with these rules, and will be confirmation that the participant in the bets is aware of them and fully agrees with them. If the bettor is suspected of fraud or manipulation; as well as, in case of violation of these terms and conditions, the Betting Company reserves the right to block the bettor's account.

The Company reserves the right to cancel any bet placed on an incorrect line or after the event has started. The Company reserves the right to reject or cancel any bet or place any kind of limitation on it.

Customer accepts full responsibility for keeping his/her account information and password secret. The Company guarantees that information regarding the client is kept secret; Likewise, the Company is not responsible if the information is leaked by a third party. All events and transactions confirmed with the registered account number and password of the owner are valid and official.

The Company is not responsible for any damage or loss caused by the use of the site or the contents of the site. A connection failure or other technical communication problems are not reasons to change or cancel a bet, if the bettor has already registered on the server. The same applications for the use or misappropriation of the content of the site by any person, inability to connect to the site, inability to use the site, delays in the operation of the site or in the transmission of information, failures in communication lines or for any errors, typos or failures in the maintenance of the site.

It is recommended to participate in any gaming event, if it is legal for you, according to the laws that apply in the jurisdiction where you are connected. You must understand and accept that the company is unable to provide legal warnings or warranties.

#### Acceptance of bets

The Company has the right to change the odds and handicaps at any time. The terms of previously placed bets will remain the same. The Company has the right to remove any event offered on the Line.

The player must set the amount of each bet and receive confirmation of the bet when the bet is placed. After having placed a bet with the Company it cannot be canceled or changed.

Several indicated bets can be considered as one, in case the bettor makes a number of identical bets (mirror).

The information displayed at live events (including updates to this information) is for informational purposes only. An erroneous or negative result for the bettor is not a reason to return the bet. The Company is not responsible for correct results during the live event.

The Company is not responsible for correctly writing the surnames, team names and name of the places for the event.

The calculation of bets is carried out by the Company. The results of events announced by the Company are the bases for calculating bets and determining winnings. The results of sporting events announced by the press will not be grounds for customer complaints towards the Company.

If a player places a bet on an event and the result of the event is known in advance by the player, in this case the decision will be made after a special investigation carried out by the internal affairs (or judicial) body, by the time of which the bettor's sum will be locked.

The Company has the right to limit the maximum bet for a particular event, as well as to limit or increase the maximum bet for specific persons without providing explanations.

Each customer is allowed to have only one betting account. Exceptions will be granted by the Company depending on the particular client.

The client cannot authorize any other person to use his/her betting account. A lost password is not a reason to cancel a bet already placed; as well as a request to withdraw money, in case the player has not previously informed the Company.

The Company reserves the right to reject or cancel bets caused by employee or computer program errors (errors in odds or otherwise) and any other reason that causes incorrect bets. The Company reserves the right to reject or cancel all bets placed with incorrect odds

or after the event has started. Bettors are responsible for any damage intentionally caused to the Company by taking advantage of technical or administrative errors in money transactions.

Settlement, payments and offers

The Company is doing its best to provide a clear description of each market, so as not to create confusion for the customer regarding the offer. However, it is the client's responsibility to make sure they know what they are betting on. The Company does not accept claims based on lack of knowledge of the market and how the result is calculated.

The Company will do its best to reach information obtained first-hand (during or after the event has concluded), through television broadcast, streaming as well as official sites. This information must be omitted from first-hand programming and/or official sources and/or in case of an obvious error in the information even in the above-mentioned sources, therefore the bet offer will be based on other public sources.

The Company reserves the right to establish the minimum and maximum bets, prizes and number of combinable events that it deems appropriate in each situation.